

ROBERT “BRIAN” YEAGER

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SKILLS

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|------------------|---|
| Agile/Scrum SDLC | Project Management |
| Jira | Requirements Elicitation and Generation |
| Salesforce | UI/UX |

SUMMARY

Results-oriented and reliable Product Owner and Business Analyst with a track record of success improving employer’s competitiveness and performance through collecting, reviewing and analyzing information. A team player with demonstrated ability to envision, document and clearly communicate end to end solutions across multi-functional teams to solve problems and address challenges.

EXPERIENCE

2018-Present Bank of America Charlotte, NC

Product Owner

- Simultaneously manage development of multiple features from genesis to production deployment.
- Systematically plan development projections at quarterly Program Increment events based upon dependencies from internal/external teams and release timelines.
- Diplomatically negotiate features between multiple lines of business partners and development team.
- Create and manage user story backlog based upon business requirements, priority, and capacity.

2017-2018 HomeSmart International Scottsdale, AZ

Product Owner

- Responsible for product vision for multiple concurrent projects.
- Road mapping upcoming features in order to maintain senior leadership visibility.
- Milestone management to ensure timely software releases.
- Collaboration on new process flow for software development processes (Agile, Scrum)
- Sprint planning and backlog grooming
- Production support for issues reported by internal and external userbase.

2010-2017 Premier Inc Charlotte, NC

Business Analyst

- Integral member of a team that successfully implemented a clinician performance monitoring application that is one of a kind in the marketplace.
- Effectively elicited business requirements from a myriad of stakeholders across many levels of the organizational hierarchy.
- Generation of user stories and use cases to further assist in the development process and UAT testing.
- Devised improvements for new and current software functions by working with our current user base, user experience designers, software developers and business stakeholders.
- Manage the software development lifecycle following the Agile methodology in part by utilizing Atlassian's Jira, Confluence, and HipChat software applications.
- Lead and facilitated training calls and in person presentations for internal training team as well as the product user base.
- Successfully negotiated project scope and expectations between product stakeholders and development groups in order to ensure successful and timely software releases.

EDUCATION

1993-1997 Waynesburg College Waynesburg, PA

- Bachelor of Arts in Electronic Media
- Minor in Business Management

R. BRIAN YEAGER

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